



May 5th, 2022

Welcome Memorial Drive Acers Residents!

USA Waste Solutions would like to welcome you and announce that we will be your new trash provider as of **May 16, 2022**, we are excited for the opportunity to provide our services to your community.

Service Days, Hours & Office Hours:

Your **trash** collection days are Mondays & Thursdays. Bulk trash items will be collected on each service day limited to two (2) items per home. Please have your trash and recycling out no later than 6am the day of service, or the night before. Our service hours are from 7am to 7pm. Our office hours are from 8am - 12pm and 1pm - 5pm Monday through Friday.

Contact Information:

For questions or issues with your service, please email us myservice@usawastesolutions.com, complete a customer support request by visiting usawastesolutions.com/contact-usa, or call our office at (281) 974-2409.

Holiday Schedule 2022:

USA Waste solutions observes the four (4) following holidays each year: New Year's Day, Independence Day, Thanksgiving Day, & Christmas Day. If your service day falls on an observed holiday, your trash & recycling will be picked up on Thursday of that same week.

Service Guidelines:

Yard Waste – Place lawn clippings in bags not exceeding 50 lbs. Lawn clippings not placed in bags will not be accepted. Branches should be placed in individual piles measuring no larger than four feet, no greater than 6 inches in diameter and tied together not exceeding 50 lbs. Limited to 8 bundles per collection day.

Trash Items Not Accepted include, but are not limited to oil, whole tires, bricks, construction materials, paint, batteries, fluorescent light bulbs, oil filters, propane tanks, gasoline, and hazardous waste. Please visit our website at <https://usawastesolutions.com/service-guidelines/> for more information about our service guidelines, including information about Storm Debris Removal and a complete list of Items Not Accepted for collection.

Acceptable Recycle Items include, but are not limited to computer paper, construction paper, soda, juice, & beer cans, aluminum foil, metal jar lids, greeting cards, newspaper, yogurt cups, pie trays, household cleaner containers, file folders. For a complete list of acceptable items, please visit our website at <https://usawastesolutions.com/for-our-planet/>

Unacceptable Recycle Items include, but are not limited to paper towels, coat hangers, light bulbs, wrapping paper, Styrofoam, mirrors, soiled pizza boxes, paint & solvent containers, facial & toilet tissue. For a complete list of unacceptable items, please visit our website at <https://usawastesolutions.com/for-our-planet/>

Recycling

Your new **recycling** day will be Mondays. Please make sure your recycling is placed out by 6am. Each home will receive a new 18-gallon recycling bin.